



Service-Learning, Inclusion, Diversity & Digital Empowerment

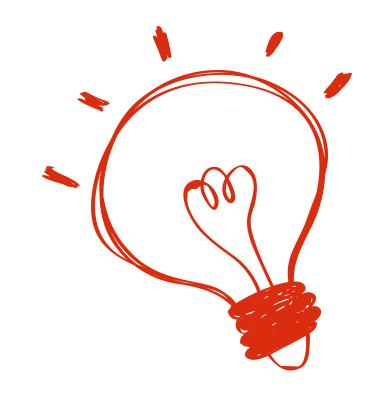




COMMUNITY

Communities want to connect with others & tackle real issues in society.

How can Service-Learning improve lives of community members in a world with rapid digital transition and how can we make sure that no one is left behind?



Connect & tackle challenges with the help of students

Participate in identification of needs

Encourage personal, professional & social development of students

Community role in SL

Being actively involved in forming the service

Creating new & strong networks

Increase opportunities for research & policy





Community: Needs



RURAL & LESS PRIVILEGED PEOPLE NEED THEIR
VOICES TO BE HEARD



COMMUNITY MEMBERS WANT TO HAVE THE ABILITY TO EXERCISE THEIR RIGHTS TO GET SOCIAL JUSTICE



COMMUNITY MEMBERS SHOULD BE TREATED EQUALLY TO OTHER PARTNERS



EACH GROUP IN SOCIETY HAS A DIFFERENT NEED
FOR DIGITAL EMPOWERMENT



FINDING OUT WHAT THAT NEED IS, IS CRUCIAL FOR CREATING VALUE



TO PARTICPATE PEOPLE NEED (TRANSVERSAL)
SKILLS & DIGITAL COMPETENCES



COMMUNITY ORGANIZATIONS ARE OFTEN OVERBURDENED BY THEIR TASKS & REQUIRE HELP TO FULFILL THEIR MISSION THROUGH (WO)MANPOWER & NEW INSIGHES



DIGITAL GAPS IN SOCIETY SHOULD BECOME MORE VISIBLE



COMMUNITY MEMBERS THAT DID NOT FEEL THE NEED TO USE DIGITAL TOOLS BEFORE, REALIZE THEY BECOME EXCLUDED FROM CERTAIN SERVICES



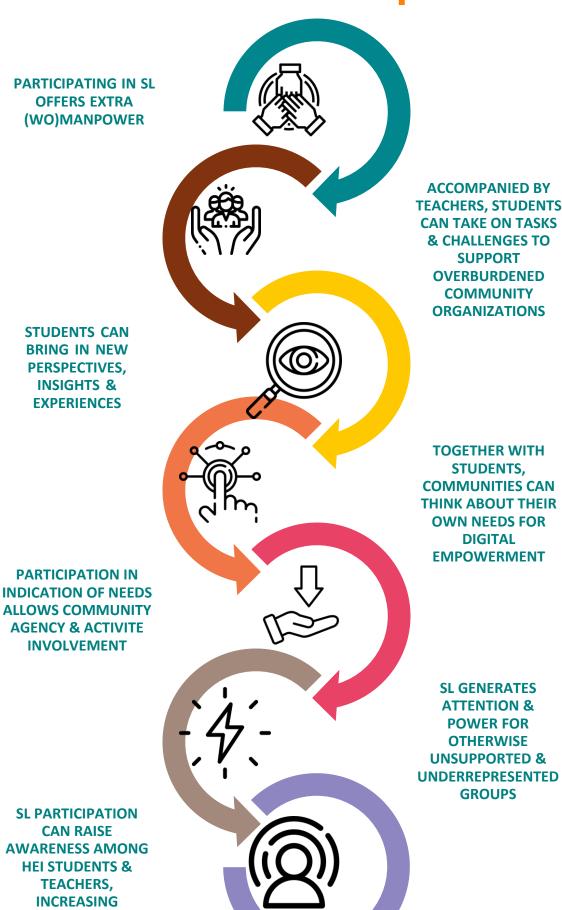
NEW NEEDS OF COMMUNTY MEMBERS
REQUIRE ADJUSTMENTS IN THE SEVICES OF
COMMUNITY ORGANIZATIONS



OPPORTUNITIES FOR RESEARCH & POLICY



Community: Innovation & Impact







Service-Learning, Inclusion, Diversity & Digital Empowerment

COMMUNITY: CONDITIONS for successful SL&DE

CO-CREATION
IN EQUAL
PARTNERSHIP

COMMUNITY
PARTNERS AT THE
FRONT & CENTER
OF THE SL
PROGRAM

COMMUNITY
PARTNERS TAKE
UP A PROACTIVE
ROLE

MAKE USE OF DIGITAL TOOLS
THAT ARE
FAMILIAR & ACCESSIBLE FOR COMMUNITY
MEMBERS

INVOLVE
COMMUNITY
PARTNERS IN SL
EVALUATION

ATTENTION FOR DIGITAL GAPS

OPPORTUNITIES
FOR DIGITAL
EMPOWERMENT OF
COMMUNITY
MEMBERS

OPEN &
TRANSPARENT
ATTITUDE
TOWARDS
STUDENTS

EXPECTATION
MANAGEMENT FOR
STUDENTS &
COMMUNITY
MEMBERS

SUPPORT OF
HEI TEACHERS
& STAFF